

TABLE NO:



STUDENT ID NO

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MULTIMEDIA UNIVERSITY

FINAL EXAMINATION

TRIMESTER 3, 2017/2018

PGD0015 – GROUP DYNAMICS
(All Sections / Groups)

1 JUNE 2018
3.00pm-5.00pm
(2 Hours)

INSTRUCTIONS TO STUDENT

1. This question paper consists of 10 (TEN) pages.
2. Answer ALL questions and write your answers in this question paper.
3. Write down the number of questions answered in the table provided.
4. This question paper is NOT allowed to be taken out of the examination hall.

STUDENT ID	:	<input type="text"/>
COURSE	:	<input type="text"/>
LECTURER	:	<input type="text"/>
GROUP (IF APPLICABLE)	:	<input type="text"/>
VENUE	:	<input type="text"/>

QUESTION	MARKS
TOTAL	

EXAMINER AUTHORISATION: Tick (✓) in the appropriate box.

All written pages have been checked.

All marks have been calculated correctly.

Examiner 1:

Signature and Date:

Examiner 2:

Signature and Date:

STRUCTURED QUESTIONS [50 MARKS]

Instructions: Answer **ALL** questions. Write your answers in the question paper.

Question 1 [15 marks]

a. Provide 3 (THREE) importance of 'GROUP'. Explain your answers.

(6 marks)

Continued...

b. List Tuckman's 5 (FIVE) stages of Group Development in Figure 1. Choose 2 (TWO) of the stages and explain by giving examples and relating them to your group experience.

(9 marks)

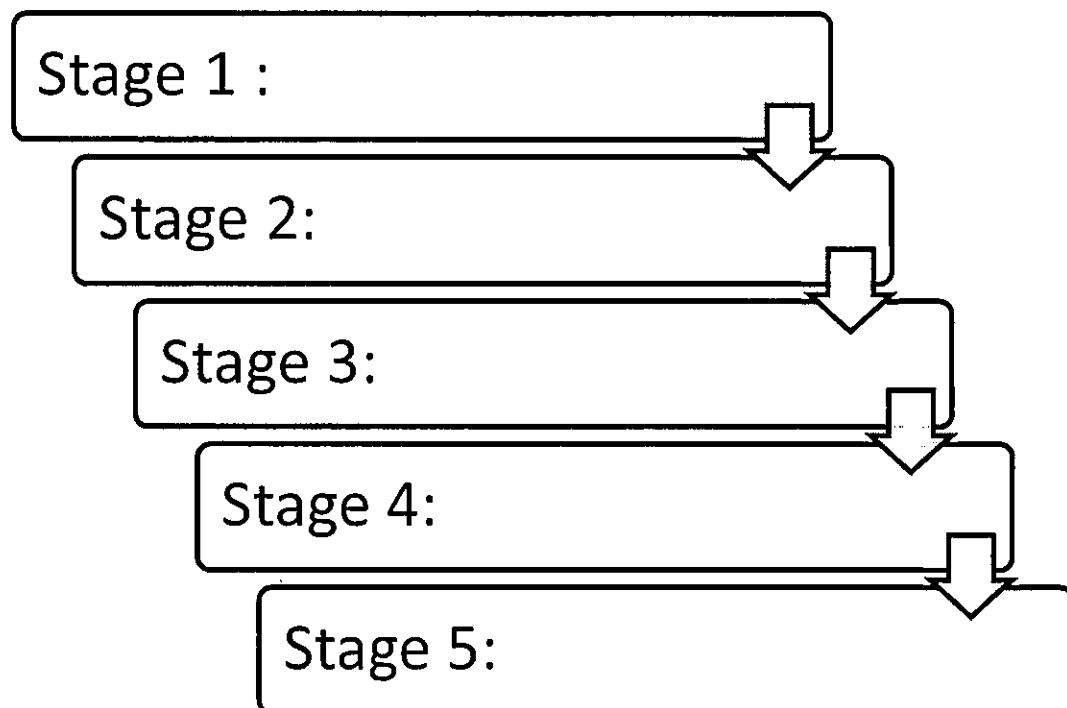


Figure 1: Tuckman's Group Development stages (1965)

Continued...

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NP/NRI 3/10

Question 2 [10 marks]

a. The quotation in Figure 2 below, indicates Experiential Learning. Explain the importance of Experiential Learning.

(6 marks)

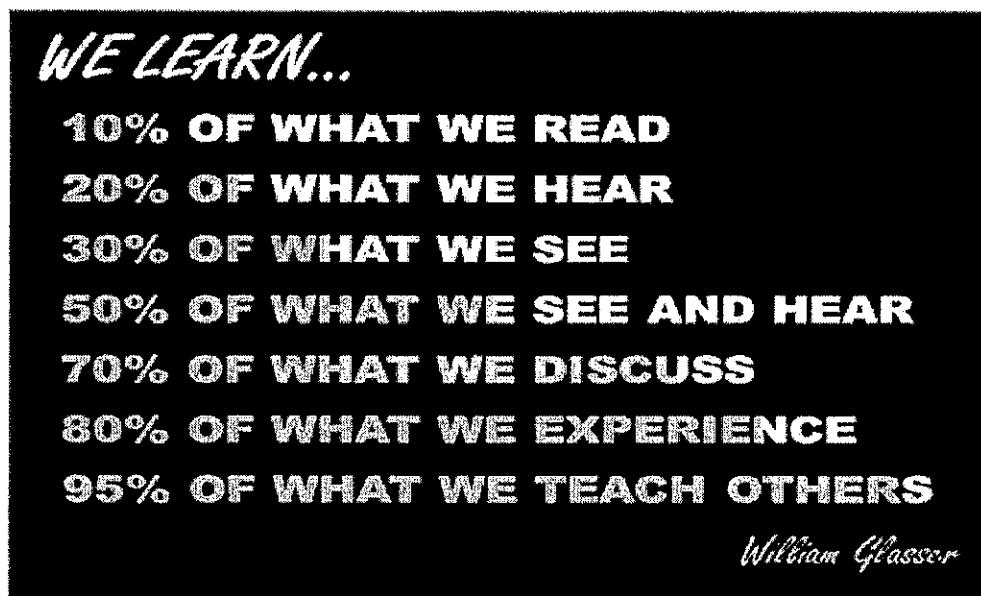


Figure 2: Quote by William Glasser, an American Psychiatrist (1925-2013)

Continued...

b. List Kolb's 4 (FOUR) stages of Experiential Learning Cycle in Figure 3 below.
(4 marks)

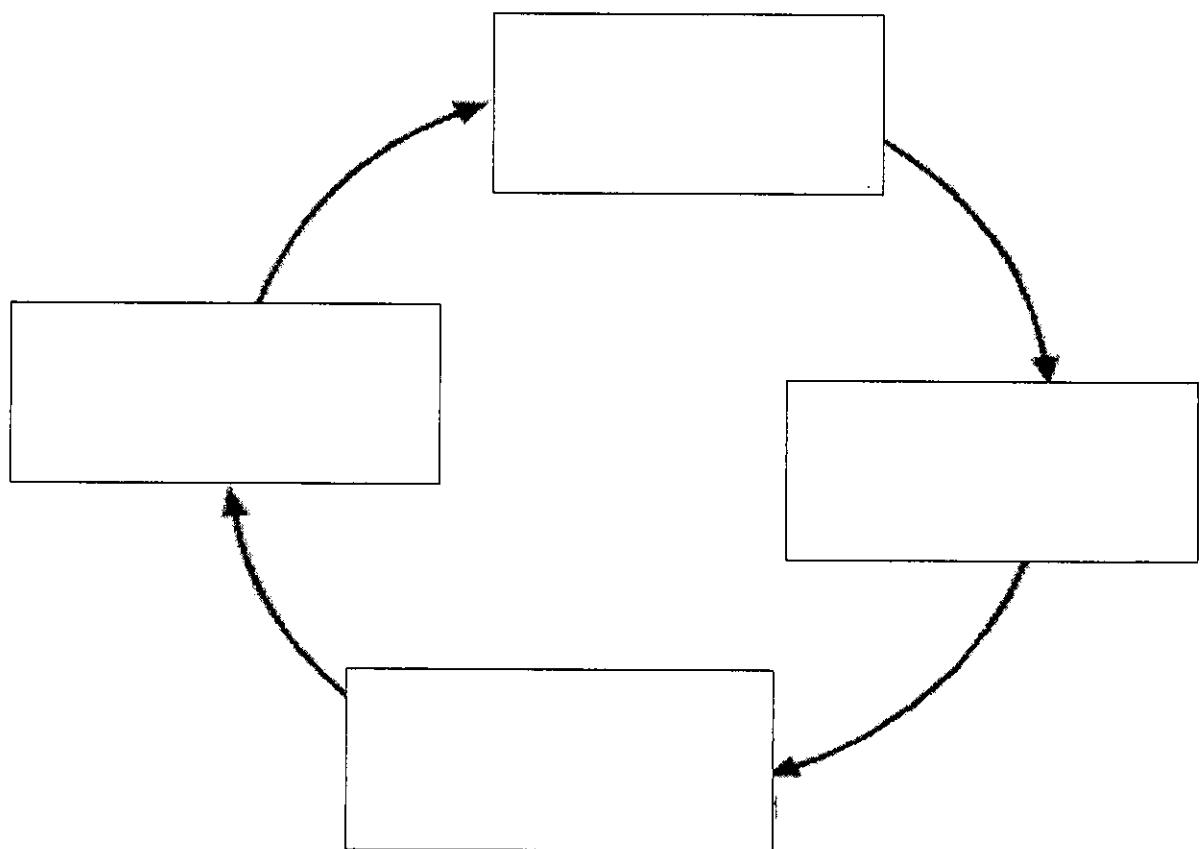


Figure 3: Kolb's 4 stages of Experiential Learning Cycle (1984)

Continued...

Question 3 [15 marks]

a. You are the newly appointed group leader for the Group Dynamics subject. Your members comprise of 6 students with different backgrounds. As a leader, suggest and explain 3 (THREE) immediate action-plans that you would undertake to bring your team-members together, in order to complete the tasks given by your lecturer.
(9 marks)

Continued...

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b. List 2 (TWO) Leadership Theories.

(2 marks)

i. _____

ii. _____

c. There are various leadership styles, which influence how things are said and done.
In your opinion, which is the most effective leadership style? Explain your answer.

(4 marks)

Continued...

Question 4 [4 marks]

When you are engaged in a conflict, there are 2 (TWO) key concerns that must be addressed before choosing the suitable conflict strategies. Identify the 2 (TWO) key concerns and explain how they are related in choosing a conflict strategy.

(4 marks)

Continued...

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Question 5 [6 marks]

Answer the below questions related to group performance and its effect to individual.

a. What is the term used for people that would likely become more aggressive when they feel more anonymous within a crowd?

(1 mark)

b. Sham, the leader of Group Smiley, had observed that his members perform better when each member is given individual task as compared to when a task is given to the whole team. What is this situation known as?

(1 mark)

c. What is known as the tendency to increase performance in the presence of others?

(1 mark)

d. What is known as a situation when group members make irrational decisions together?

(1 mark)

e. What is Social Loafing? Provide 1 (ONE) way on how it can be minimised in a group.

(2 marks)

End of Paper.